

HANG XIANG TRANSPORT SERVICES

Mailing address Blk 256, Yishun Ring Road, #03-1001, S(760256)

E-mail : sng_mltis@hotmail.com Mobile: 9686 1279

10 October 2023

Dear Parent / Guardian

RE: SCHOOL BUS SERVICES FOR YEAR 2024

Hi, a very warm welcome to Sengkang Green Primary School. We wish to inform you that **HANG XIANG TRANSPORT SERVICES** will be the appointed school bus operator for Year 2024.

Bus services coverage and bus rates are as follows:

| Estates | Monthly Rates S(\$) | |
|---------------------------------------------------------------------|---------------------|-----------------|
| | One-Way | Two-Way |
| Fernvale | 145.00 | 193.00 |
| Anchorvale Road / Drive / Link | 181.00 | 230.00 |
| Compassvale Cres / Bow / Drive / Lane / Link / Road / Street / Walk | 193.00 | 241.00 |
| Rivervale Road / Drive / Crescent | 193.00 | 241.00 |
| Seletar Private Estate | 181.00 – 193.00 | 230.00 – 241.00 |
| Yio Chu Kang | 193.00 – 290.00 | 241.00 – 320.00 |
| Hougang | 193.00 – 260.00 | 241.00 – 290.00 |
| Serangoon North | 200.00 – 230.00 | 250.00 – 260.00 |
| Punggol | 241.00 – 290.00 | 278.00 – 320.00 |
| Ang Mo Kio | 254.00 – 290.00 | 290.00 – 320.00 |

1. Bus Registration Process.

- We seek your cooperation to register your child early before **20 Nov 2023**. Late registration and confirmation after **1 Dec 2023** are subjected to seats availability.
- Bus routes are planned based on population , bus size , accessibility and timing.
- Bus timing/route is subjected to change during the first 3 weeks of school. (Based from experience), pick-up / drop-off timing will be stabilize by week 4 of school term.
- Details for Pick up / Drop-off will be send out via sms only after **15 Dec 2023**. If parents did not receive sms by **25 Dec 2023**, please kindly give me a call at **9686 1279**.

2. Things to take note.

- a) Do wait at the designated pick-up/drop-off points **at least 5 minutes earlier** for the bus. This helps to shorten the travelling time. **The bus driver will not wait for the pupil.**
- b) We reserve the right to stop any pupil from taking our bus service if he/she deemed to pose any danger to other pupils and continuously create troubles in the bus.
- c) All pupils are expected to be seated down and belted up throughout the bus journey.
- d) We value our staff, while we strive to provide our service to the best of our ability, we reserve the right to reject pupils if their parents are verbally or physically abusive towards our staff.

3. Payment Procedures.

- a) There will be no more issuing of **BUS PAYMENT CARD** from year 2024.
- b) Bus company will send out What's app message on the amount payable and you can pay via PAYNOW to **UEN : 53246578D** .
- c) Kindly Screenshot payment details to **96861279** once payment is done.
- d) The collection for the bus fare is **on the first week** of each month.
- e) Collection of bus fare is based on **9 month**. (i.e Jan, Feb, Mar, Apr, May, Jul, Aug, Sept, Oct). **NO** bus fees will be collect on Jun, Nov and Dec.
- f) Any refund of bus fare will be discretionary based on a case-by case basis.
- g) Bus service will cease if bus fare is outstanding for **30 days**. We would appreciate your prompt payment to avoid disruption of bus services for your child.

As part of our continuous effort to provide efficient service by shortening travelling time, in private estates or areas whereby the pickup points are not easily accessible by the school bus, **the pupil may be required to wait at designated pickup points near the estate.**

We seek your understanding and cooperation and thank you.

Best regards,
Mr Sng Han Bin
Hang Xiang Transport Services

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SENGKANG GREEN PRIMARY SCHOOL BUS SERVICE REGISTRATION 2024

REPLY SLIP BY 20 NOV 23

Enrolment Slip 2024

Name of Student: _____

Class: _____ Date of Birth: _____ Birth Certificate no. : _____

Home Address (in FULL):

Pickup / Drop Off Address (if different from above) :

Services Required: One Way to School / One Way from School / Two Way

Name of Parent/ Guardian: _____

Contact Details: _____ (Home) _____ (Father Mobile) _____ (Mother Mobile)

Payment Details Contact : _____

Email: _____

Any other comments / suggestions?

Parent's/ Guardian's Name

Parent's/ Guardian's Signature

Date